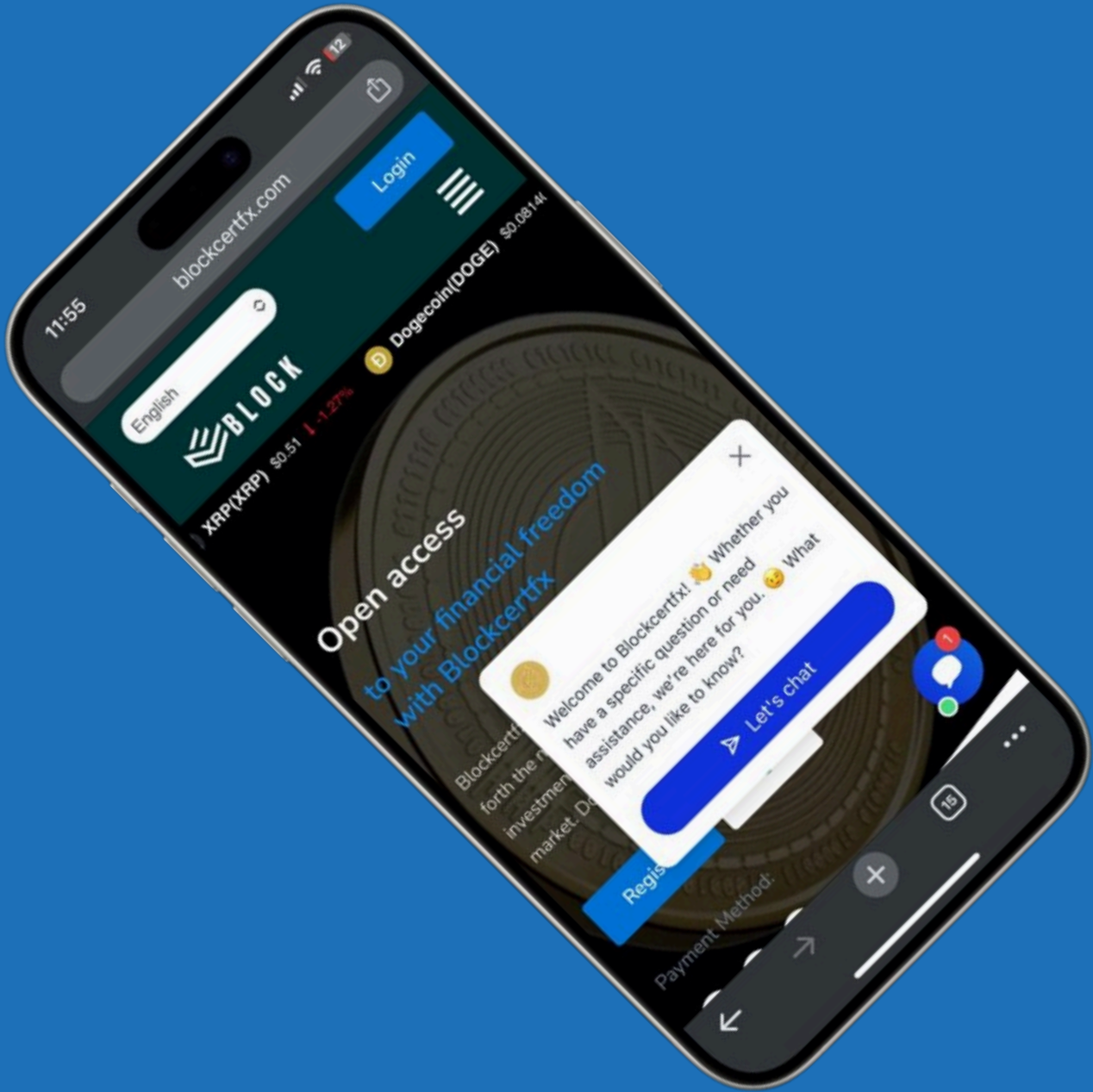


BLOCKCERTFX



Your Secure Virtual Space

Welcome to Blockcertfx Ltd!

1. Introduction

Our mission is to provide a secure, transparent, and reliable virtual space for your investments. This guide outlines the measures we take to protect your investments, ensuring peace of mind as you grow your portfolio with us.

2. Overview of Investment Insurance

What is Investment Insurance?

Investment insurance refers to the measures and policies in place to protect your capital from risks such as fraud, cyber threats, and market volatility. At Blockcertfx Ltd, we prioritize safeguarding your assets through comprehensive insurance policies and robust security protocols.

Scope of Coverage:

Our insurance policies cover:

- Cybersecurity breaches
- Fraudulent activities
- Unauthorized transactions
- Insolvency of the platform
- Market Fluctuation

3. Security Measures

Advanced Encryption:

All data and transactions on our platform are secured with military-grade encryption (AES-256) to prevent unauthorized access.

Two-Factor Authentication (2FA):

We require 2FA for all account logins and transactions, adding an extra layer of security to your investments.

Cold Storage:

A significant portion of our digital assets is stored offline in cold wallets, minimizing exposure to online threats.

Regular Audits:

We conduct regular security audits and vulnerability assessments to ensure our systems are up-to-date and resilient against potential threats.

Compliance with Regulations:

Blockcertfx Ltd adheres to all relevant financial regulations and industry standards to maintain the integrity of our platform.

4. Insurance Policies

Insurance Providers:

We have partnered with leading insurance providers to offer coverage for your investments. Our policies are underwritten by Aon, a globally recognized leader in financial insurance.

Coverage Limits:

Each investor is covered up to \$10 million in the event of losses due to covered risks.

Claims Process:

In the event of a covered incident, investors can file a claim through our dedicated support portal. Our claims process is streamlined to ensure prompt responses and resolutions.

5. Risk Management

Market Risk Management:

While Blockcertfx Ltd cannot eliminate market risks, we offer tools such as stop-loss orders and diversification options to help manage and mitigate potential losses.

Fraud Detection:

Our platform uses advanced AI-powered algorithms to monitor for unusual activity and detect potential fraud in real-time.

User Education:

We provide resources and educational materials to help investors understand potential risks and how to avoid them.

6. Investor Responsibilities

Due Diligence:

Investors are encouraged to perform their own due diligence before making any investment decisions. Understanding the risks associated with different investment products is crucial.

Account Security:

Investors are responsible for maintaining the security of their account credentials. This includes using strong passwords, enabling 2FA, and regularly updating security settings.

Compliance with Terms:

All investors must comply with Blockcertfx Ltd's terms of service and policies to remain eligible for insurance coverage.

7. Exclusions and Limitations

Exclusions:

The following scenarios are not covered under our insurance policies:

- Losses due to market volatility exceeding specified limits [\$50 million]
- Losses resulting from the investor's negligence or failure to secure their account
- Transactions made outside of Blockcertfx Ltd's platform

Limitations:

Insurance coverage is subject to certain limitations based on the policy terms. Specific details on limitations can be found in your account's insurance policy document.

8. How to Access Insurance Information

Policy Access:

Investors can view their specific insurance coverage details by logging into their account and navigating to the "Insurance" section.

Policy Updates:

We will notify investors of any changes or updates to the insurance policies via email and platform notifications.

9. Contact Information

Customer Support:

For any questions or concerns regarding your investment insurance, please contact our support department Support@blockcertfx.com

- Claims Department:

To file a claim, contact us at email:

10. Conclusion

At Blockcertfx Ltd, your security is our top priority. Our investment insurance policies are designed to provide you with confidence and peace of mind, knowing that your assets are protected. We are committed to maintaining a secure and trustworthy environment for all your investment needs.

BLOCKCERTFX

INVESTMENT SERVICES

Blockcertfx Investment Company, Authorized and
Regulated by the Financial Services Authority

E-mail: support@Blockcertfx.com